



OWNER ACKNOWLEDGEMENT FORM FOR THE TRANSPORTATION OF LIVE ANIMALS – CATS & DOGS

Emirates, trading as Emirates SkyCargo (“Emirates”)
PO Box 686
Dubai
United Arab Emirates

Thank you for choosing to transport your animal with Emirates. Your animal's safety is Emirates' highest priority. Therefore, as a condition of transporting your animal, we require that you obtain a valid health certificate for your animal, familiarise yourself with the risks associated with animal air transportation and confirm that you are willing to accept those risks, including those specific to certain breeds.

RISK FACTORS ASSOCIATED WITH INJURY OR DEATH DURING ANIMAL AIR TRANSPORTATION

When your animal travels, they will be exposed to a new environment and will be restricted to a crate for an extended period of time. If your animal reacts negatively to stress or anxiety and / or is not used to extended periods of confinement, we recommend that you delay transportation until they are better prepared. Below are some, but not all, of the factors that can significantly raise the risk of distress, injury or death during animal air transportation:

- Physical traits of certain animals, such as
 - (i) larger, high energy or aggressive breeds that may attempt to escape from their travel crate or
 - (ii) small, snub-nosed breeds of cats or dogs that may struggle with environmental factors;
- Effects of stress on anxious or older animals;
- Stress associated with long journeys or multiple connections;
- Pre-existing health conditions;
- Failure to familiarise and acclimatise your animal to the crate; and
- Effects of extreme temperatures, humidity, and air pressure fluctuations and exposure to light and noise.

For more information regarding these and other risk factors we recommend that you seek veterinary advice prior to transportation. More information can also be found via the links below.

<https://www.iata.org/en/programs/cargo/live-animals/pets/>

<https://www.iata.org/en/youandiata/travelers/traveling-with-pets/>

CONDITIONS OF TRANSPORTATION

As a condition of Emirates accepting and transporting your animal:

- You confirm that you have reviewed the information provided by Emirates, including animal acceptance policies and have prepared your animal for travel in accordance with those policies;
- You confirm that a licenced veterinarian has certified your animal is healthy to fly as agreed and have acquired a valid health certificate for your animal dated within the advised number of days before travel (if required);
- It is your responsibility to determine whether an animal is suitable to travel. You further confirm that you are not aware of any reason that the animal should not undertake the intended journey;
- You accept the risk factors listed above and understand that they are not comprehensive and that animal air transportation has inherent risks, including an increased risk of mortality and that environmental conditions may have a significant effect on the health and well-being of an animal;
- You will comply with all applicable laws and regulations which govern the transportation of animals, including importation or exportation laws;
- You will ensure that the animal's travel crate complies with all regulatory requirements and requirements of Emirates, including its size so that the animal has sufficient space to stand up, turnaround and lie down without restriction; and
- You understand that Emirates has the right to deny travel if your animal demonstrates aggressive behaviour or is otherwise deemed to be a travel risk.



AUTHORISATION & CONTACT DETAILS

You may authorise an agent or representative to drop off your animal at Emirates' facility on the day of travel. If your agent or representative drops off (or picks up) your animal, you hereby authorise such agent or representative to act on your behalf on the day of travel or pick up, which includes your authorisation to have the agent or representative sign the air waybill that governs the shipment of your animal as well as any other ancillary documents (such as check lists) that need to be completed and signed when the animal is tendered for transport on Emirates. You understand and agree that the agent or representative's signature on the air waybill and any other supporting documents are deemed to be your own signature on such documents.

At your election you hereby authorise the following person (who may be the same as your agent or representative) as the single point of contact for Emirates in the event of any emergency or for any updates or alerts regarding the transportation of your animal. You acknowledge that Emirates is not responsible for contacting any other parties who may be involved.

Contact name:	
Phone number:	Alternative phone number:
Email:	Relationship to shipper on AWB:

FURTHER ACKNOWLEDGEMENTS

In full knowledge of the matters set out above, you request Emirates to:

1. Transport the animal from the origin to the destination noted below;
2. Arrange at your cost any veterinary services and / or assistance to the animal/s in the case of illness, or as reasonably deemed by Emirates to be necessary for the well-being of the animal during the journey.

You further undertake and agree to bear all losses, costs or expenses that may arise (directly or indirectly) in connection with:

- a. Any failure to comply with your responsibilities outlined above, including to the extent the failure contributes to any injury to or death of the animal;
- b. The animal breaking out of the cage or container, including any death, personal injury or property damage suffered by Emirates, its personnel or any third party; and
- c. Death or injury of the animal caused by natural causes or conduct or acts of the animal itself or of other animals, such as biting, kicking, goring or smothering or for that caused or contributed to by the conditions, nature or propensities of the animals, or a defect in packing/packaging.

By executing this form, you further agree that Emirates will not be liable for incidental, special or consequential damages, including but not limited to damages for emotional distress and other non-economic loss in connection with the animal or its carriage.

Owner's signature:	Witnessed by (signature):
Owner's name:	Witness name:
Owner's address:	Date of travel:
Owner's phone number(s):	Journey from _____ to _____
Owner's e-mail address:	Flight number:

Original - attach to AWB

Duplicate copy - for Shipper

Triplicate copy - for Airline flight file